

MISSION: *possible*

YOUR MISSION, SHOULD YOU CHOOSE TO ACCEPT IT.

Is to spread hope one person at a time. Join the **Unexpected 20** movement by placing \$20 in the envelope provided and deliver it to a restaurant or hotel worker who's invisible to others. Make it a gift not a tip – a way of saying thanks for all they do.

WHY ACCEPT THIS MISSION? Hidden behind many smiles that welcome guests and diners are people who are hurting. The restaurant and hospitality industry has a stunning concentration of poverty and brokenness. Together we can change this. And this **Mission Possible** is a great way to start.



MISSION STEPS

- 1 FILL UP** each of the enclosed Unexpected 20 envelopes with a \$20 bill. Careful! Now they're loaded.
- 2 CONCEAL** them for quick deployment in a restaurant or hotel.
- 3 GIVE IT** and bug out.
- 4 REPORT IN BY EMAIL** Debrief your Mission Possible details at stories@bigtable.org.



SPECIAL MISSION IDEAS FOR YOUR UNEXPECTED 20s

ENLIST YOUR SERVER. Be intentional throughout the meal by treating them well and remembering their name. Then when the bill comes, let them know you will leave them a great tip, but you are also going to give them this **Unexpected 20** envelope (*wave it visibly*). Tell them you'd like them to give it to whomever in the restaurant (or back of the house) is having the toughest week. Explain there is a twenty inside as a surprise. Most servers light up as soon as they understand and know exactly who they want to surprise.



INVOLVE YOUR KIDS. Sometimes, children have the the most creative ideas on how - *and who* - to give an **Unexpected 20**. They may even want to deliver it personally. It's a great way to instill a genuine appreciation for restaurant and hotel workers at an early age while introducing a passion for *servicing those who serve us*.

HOUSEKEEPERS. When staying in hotels, add an **Unexpected 20** *along with a hand written note* to the night stand before you check out. What a special surprise to greet them when they arrive to turn over your room for the next guest. If you see them in the hall, hand it to them with a word of thanks for taking such good care of you during your stay.

PRINT YOUR OWN. If you run out of **Unexpected 20** envelopes, you can always print your own at home by going to bigtable.org/howtocare. A printer, some scissors, and a glue stick is all you need to have U20s on the ready.

REQUEST MORE UNEXPECTED 20S. Not a DIYer? No worries! You can always request more **Unexpected 20s** at bigtable.org/request-unexpected-20s. We are a hope envelope dealer in all our cities.

LEARN MORE AT BIGTABLE.ORG.

